

Disclosure of Complaints - January 2025

SN	Month	Carried forward from previous month	Received	Resolved	Pending
1	2	3	4	5	6
1	APRIL, 2024	2	13	7	8
2	MAY, 2024	8	9	16	1
3	JUN, 2024	1	23	22	2
4	JULY, 2024	2	7	9	0
5	AUGUST, 2024	0	25	22	3
6	SEPTEMBER, 2024	3	21	22	2
7	OCTOBER, 2024	2	10	7	5
8	NOVEMBER, 2024	5	14	17	2
9	DECEMBER, 2024	2	18	18	2
10	JANUARY, 2025	2	13	14	1
	Grand Total	27	153	154	26

Trend of annual (Calendar Year) disposal of complaints (for 5 years on rolling basis)

SN	Year	Carried forward from previous year	Received	Resolved	Pending
1	2	3	4	5	6
1	2020-21	12	180	181	13
2	2021-22	13	172	178	8
3	2022-23	8	186	189	5
4	2023-24	5	134	135	4
5	2024-25 *	4	153	154	3
	Grand Total	42	825	837	33

* Position as on 31/01/2025

Data for the month ending January, 2025

SN	Received from	Carried forward from previous month	Received during the month	Total Pending	Pending at the end of the month			
					Resolved	Pending for less than 3 months	Pending for more than 3 months	Average Resolution time (in days)
1	2	3	4	5	6	7		8
1	Directly from Investors	0	2	0	2	0	0	2
2	SEBI (SCORES)	2	11	1	12	1	0	2
3	Stock Exchanges (if relevant)	0	0	0	0	0	0	2
4	Others Sources (if any)	0	0	0	0	0	0	2
5	Grand Total	2	13	1	14	1	0	