

Disclosure of Complaints - February 2025								
SN	Month	Carried forward from previous month	Received	Resolved	Pending			
1	2	3	4	5	6			
1	APRIL, 2024	2	13	7	8			
2	MAY, 2024	8	9	16	1			
3	JUN, 2024	1	23	22	2			
4	JULY, 2024	2	7	9	0			
5	AUGUST, 2024	0	25	22	3			
6	SEPTEMBER, 2024	3	21	22	2			
7	OCTOBER, 2024	2	10	7	5			
8	NOVEMBER, 2024	5	14	17	2			
9	DECEMBER, 2024	2	18	18	2			
10	JANUARY, 2025	2	13	14	1			
11	FEBRUARY, 2025	1	11	11	1			
	Grand Total	28	164	165	27			
Trend of annual (Calendar Year) disposal of complaints (for 5 years on rolling basis)								
SN	Year	Carried forward from previous year	Received	Resolved	Pending			
1	2	3	4	5	6			
1	2020-21	12	180	181	13			
2	2021-22	13	172	178	8			
3	2022-23	8	186	189	5			
4	2023-24	5	134	135	4			
5	2024-25 *	4	164	165	3			
	Grand Total	42	836	848	33			
* Position as on 28/02/2025								
Data for the month ending February, 2025								
					Pending at the end of the month			
SN	Received from	Carried forward from previous month	Received during the month	Total Pending	Resolved	Pending for less than 3 months	Pending for more than 3 months	Average Resolution time (in days)
1	2	3	4	5	6	7		8
1	Directly from Investors	0	0	0	0	0	0	2
2	SEBI (SCORES)	0	11	0	11	0	0	2
3	Stock Exchanges (if relevant)	0	0	0	0	0	0	2
4	Others Sources (if any)	0	0	0	0	0	0	2
5	Grand Total	0	11	0	11	0	0	