

Disclosure of Complaints - December 2024								
SN	Month	Carried forward from previous month	Received	Resolved	Pending			
1	2	3	4	5	6			
1	APRIL, 2024	2	13	7	8			
2	MAY, 2024	8	9	16	1			
3	JUN, 2024	1	23	22	2			
4	JULY, 2024	2	7	9	0			
5	AUGUST, 2024	0	25	22	3			
6	SEPTEMBER, 2024	3	21	22	2			
7	OCTOBER, 2024	2	10	7	5			
8	NOVEMBER, 2024	5	14	17	2			
9	DECEMBER, 2024	2	14	16	0			
	Grand Total	25	136	138	23			
Trend of annual (Calendar Year) disposal of complaints (for 5 years on rolling basis)								
SN	Year	Carried forward from previous year	Received	Resolved	Pending			
1	2	3	4	5	6			
1	2020-21	12	180	181	13			
2	2021-22	13	172	178	8			
3	2022-23	8	186	189	5			
4	2023-24	5	134	135	4			
5	2024-25 *	4	136	138	2			
	Grand Total		808	821				
* Position as on 31/12/2024								
Data for the month ending December, 2024						Pending at the end of the month		
SN	Received from	Carried forward from previous month	Received during the month	Total Pending	Resolved	Pending for less than 3 months	Pending for more than 3 months	Average Resolution time (in days)
1	2	3	4	5	6	7		8
1	Directly from Investors	0	4	0	4	0	0	2
2	SEBI (SCORES)	2	9	0	11	0	0	2
3	Stock Exchanges (if relevant)	0	0	0	0	0	0	2
4	Others Sources (if any)	0	1	0	1	0	0	2
5	Grand Total	2	14	0	16	0	0	